

# Welcome

This Quick Start Guide provides all the information you need to get your product up and running. Please fully unfold this guide and follow the numbered steps below. If you need more detailed instructions, a full user guide is available to download in PDF format from [www.bt.com/help/userguides](http://www.bt.com/help/userguides)

We haven't printed a full user guide as we're working to make our products greener, so please consider the environment before printing.

If you cannot find the answer to your problem in the full online user guide, then please call the Helpline on 0870 605 8047\* or email [bt.helpdesk@suncorptech.com](mailto:bt.helpdesk@suncorptech.com)

BT is a sustainability leader


To find out how we're making our products greener visit

[bt.com/betterworld/products](http://bt.com/betterworld/products)


\* Calls provided by BT will be charged at up to 8 pence per minute. A Call Set-Up Fee of up to 6 pence per call applies to calls from Residential lines. Prices correct at time of going to press. See [www.bt.com/pricing](http://www.bt.com/pricing) for details. Mobile and other providers' costs may vary.

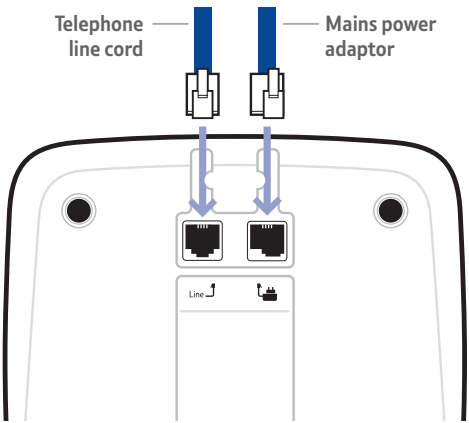
## 1 Getting started

Place your BT Studio 3500 close enough to a mains power and telephone socket so that the cables will reach (within 2 metres).

The handset range is up to 300 metres outdoors and 50 metres indoors (in ideal conditions). The  icon in the handset display indicates when you are in range, it flashes when you go out of range and you will hear a beep. You will need to move closer to the base. Try to position the phone at least 1 metre away from other electrical appliances to avoid interference and help maximise the handset range.

### Setting up

1. Plug the power adaptor and telephone cable into the underside of the base. **Only use the cables provided with the product.**
2. Plug the the other end of the power adaptor into the wall socket and switch the power on. The green Power indicator on the base will light up.
3. Insert the 2 x AAA rechargeable batteries supplied into the handset, taking note of the + and - markings inside the battery compartment, then slide the battery compartment shut.
4. Place the handset on the base to charge. **Charge the handset for at least 24 hours before first use.**
5. Once the handset is fully charged, the display will show the full battery icon . You can now plug the telephone line cord into the telephone wall socket.



### Set up your additional handsets (2, 3 and 4-Pack owners only)









1. For each additional handset, plug the power adaptor into the back of the charger and plug the other end into the mains wall socket and switch the power on.
2. Insert the batteries into the handset, as detailed in point 3 above, and place the handset on the charger. **Charge the handset for at least 24 hours before first use.**

Additional handsets supplied as part of a multipack are pre-registered to the base so, once charged, are ready for use. Each handset will display its handset number: 1, 2, 3 etc.







### Set the day and time using the handset

The date and time is recorded with each answering machine message you receive, so before you receive your first message you need to set the correct date and time.

#### Set the day

1. Press , scroll  to *TAM SETTINGS* and press .
2. Scroll  to *DAY SETTING* and press . The current day is displayed.
3. Press  or  to select the required day and press  to confirm.






#### Set the time

1. Press , scroll  to *DATE-TIME* and press .
2. Scroll  to *CLOCK SET* and press . The current time is displayed.
3. Use the keypad to enter the correct time in 24 hour format, eg. 1830 for 6.30pm. Press  to confirm.

Your BT Studio 3500 is now ready for use.

## 2 Navigating the menus

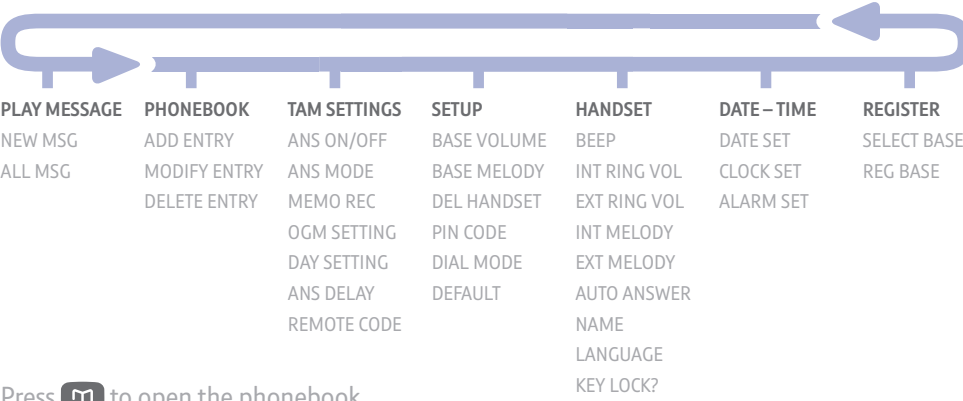
Your BT Studio 3500 has an easy menu system through which you can access many of your phone's features and settings.

1. Press  to open the main menu.
2. Use the  and  buttons to scroll to the menu or option you want and press  to confirm, or press  to go back to the previous menu.

#### Exit a menu

To exit a menu or cancel an operation at any time you can press **and hold**  to return to the standby screen.

#### Menu map





Press  to open the phonebook.

Press  to open the redial list.



Press  to open the calls list.

## 3 Making and receiving calls

### Make/end a call

1. Press , listen for the dialling tone, then dial the number. To end the call, press  again, or replace the handset on the base or charger.



#### Preparatory dialling

1. Enter the number first. If you make a mistake, press  to delete the last digit.
2. Press  to dial.


#### Earpiece volume

During a call, you can use the  and  buttons to adjust the volume of the caller's voice in the earpiece.

#### Secrecy





- You can mute the handset microphone and talk without your caller hearing you.
1. **During a call**, press . *MUTE* is displayed and you can talk without your caller hearing you. Press  again to switch secrecy off and resume your call.

### Receiving calls

1. When the phone rings, press  to answer the call. Or if the handset is on the base or charger, simply lift the handset to answer the call.

### Redial

Your BT Studio 3500 stores the last 10 numbers you have dialled. You can then select any of the numbers to redial, delete or copy to the phonebook.

1. Press , the most recently dialled number is displayed. Press  and  to scroll through the list and press  to redial the number displayed.












## 4 Special features

Your BT Studio 3500 has some special features including a 50 number phonebook, an answering machine and a calls list.





### Phonebook

You can store up to 50 names and numbers in the phonebook to make dialling quick and easy. You can also assign different ringtones to particular numbers, eg. family or work numbers.


#### Add a new phonebook entry


1. Press , scroll  to *PHONE BOOK* and press .
2. The display shows *ADD ENTRY*. Press .
3. The display shows *NAME ?*. Using the letters on the keypad, enter the name then press . You may need to press the same button a few times until the letter you want is displayed. For example, press **2** once for *A*, or twice for *B*. If you make a mistake, press .
4. The display shows *NUMBER ?*. Use the keypad to enter the full phone number and press .
5. The display shows *MELODY 1*, press  or  to select the ringtone you want and press  to confirm. *ADD ENTRY* is displayed. Continue adding entries or press  twice to return to standby.

#### Dial a phonebook entry

1. Press . Entries are displayed alphabetically.
2. Press  or  to scroll through the phonebook, or search alphabetically by entering the first letter of the name using the keypad. Press  to dial the selected number.


Answering machine

After following the ‘Getting started’ section, your BT Studio 3500 answering machine will be set to **Answer & Record** and is ready to start receiving messages. Press  to switch the answering machine on and off.

You can select one of the pre-recorded outgoing messages – Answer & Record or Answer Only or you can record your own personalised outgoing message. Press  to hear your current outgoing message.

You can also record memo messages for other users, screen calls and you can operate the answering machine remotely. For detailed instructions of all the answering machine features see the online user guide at [www.bt.com/help/userguides](http://www.bt.com/help/userguides)

Listening to your messages/memos

When you have messages recorded on your answering machine, the messages light  on the base will flash.

At the base, press  to hear any **new** messages, or **press and hold**  to hear all messages. The oldest message is played first.

During playback, press:

 or  to adjust the loudspeaker volume.

 to pause/resume playback. The base will beep when paused.

 **once** to repeat the current message, **twice** to play the previous message.


 to skip to the next message.

 to mark the message for deletion, you will hear “Message deleted”.

 to stop playback.

At the end of playback you will hear ‘End of messages. To delete all messages, press delete’. You then have 8 seconds in which you can press:

 to delete all messages; or


 to cancel message deletion and restore any messages you have marked for deletion. Any messages not deleted are saved.

You can also operate the answering machine features using the handset menu, see Section 2 or the online user guide for more details.






Caller Display and the calls list

**You must subscribe to a Caller Display service for this feature to work. Your network provider may charge you for this service.**

Caller Display shows you who is calling you before you answer the phone and if the caller’s number matches a stored phonebook entry, the caller’s name and number will be shown alternately in the display.

The calls list holds details of your last 40 callers, including the phone number, date and time of the call. The calls list also alerts you to missed calls – the  icon will flash in the display.

View entries and dial from the calls list

1. Press  to open the calls list. If there are no calls in the list, the display shows *EMPTY*.
2. Press  or  to scroll through the list. If the  icon is displayed, the call was unanswered; if the  icon is displayed, the call was answered. If the caller’s number exactly matches an entry stored in the handset phonebook, the display will alternate between the name and the number.

Press  to see the caller’s number; press  again to see the time and date of the call.

Press  to dial the number.

For a full explanation of features and instructions, please see the main user guide online at [www.bt.com/help/userguides](http://www.bt.com/help/userguides)

Troubleshooting

Most problems are caused by something very simple and can be fixed with a few simple checks:

- Make sure both the mains power adaptor cable and telephone line cord are plugged into the correct sockets and plugged in at the wall.
- Make sure you use all the cables and batteries that came in the box, not those from a previous product.
- If you experience poor speech quality or interference, make sure the product is not located too close to other electrical appliances. This can also help improve the handset range from the base.
- Make sure you charge the batteries for at least 24 hours before first use to ensure maximum battery performance. The charge capacity of the batteries will decrease over time.

Using your BT Studio 3500 on a broadband Internet enabled line?

Remember to plug the phone into the wall socket via an ADSL microfilter if you have broadband Internet on your phone line, otherwise you may have problems with this product and your broadband service. Additional BT ADSL microfilters can be purchased from [www.shop.bt.com](http://www.shop.bt.com)

General information

For information on safety instructions, cleaning, technical information or connecting to a switchboard, please refer to the ‘General Information’ section in the full user guide at [www.bt.com/help/userguides](http://www.bt.com/help/userguides)

Guarantee

Your BT Studio 3500 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT’s or its agent’s discretion the option to replace the BT Studio 3500, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

This guarantee does not affect your statutory rights.

For further information within and outside the 12 month guarantee, please refer to the full user guide at [www.bt.com/help/userguides](http://www.bt.com/help/userguides)

Product disposal instructions



The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority’s recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

R&TTE Directive & Declaration of Conformity

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

The Declaration of Conformity is published on the website <http://www.suncorptech.com/bt>

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Offices worldwide

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Bringing it all together



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